

## About the Tennessee Faith & Justice Alliance

Many people look to faith leaders for help in a time of crises. The Tennessee Faith & Justice Alliance (TFJA), an Access to Justice initiative, is an alliance of faith-based groups in Tennessee who commit to identifying, connecting, and providing legal resources for their congregations and communities. The TFJA trains religious leaders to identify problems with potential legal remedies and helps to connect those religious leaders with legal resources when they identify a legal problem. The TFJA develops various programs, including referral networks, legal clinics, legal information trainings, and more, to help meet the need.

The TFJA developed this toolkit to serve as a guide for legal resources in your region. The resources are divided by topic.

For more information about how to get involved with the Faith and Justice Alliance and up-to-date information about available legal resources, please contact us at:

Tennessee Supreme Court, Administrative Office of the Courts
511 Union St Ste 600, Nashville, TN 37219
(615) 741-2687
ATJInfo@tncourts.gov
savannah.quintero@tncourts.gov
@JusticeForAllTN
www.JusticeforAllTN.com

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### Legal Help General Legal Help Community Legal Center (CLC)

**Services:** The Community Legal Center's mission is to provide civil legal services to those with limited means and those at risk, including populations not served by other legal aid agencies.

**Contact:** (901) 543-3395, info@clcmemphis.org 243 Adams Avenue, Memphis, TN 38103 www.clcmemphis.org

#### Memphis Area Legal Services, Inc. (MALS)

**Services: MALS** provides free legal advice and representation for low-income, disabled, and elderly clients in legal crises that threaten self-sufficiency or quality of life. MALS serves people in Fayette, Lauderdale, Shelby and Tipton counties. MALS also publishes legal information booklets on its website.

Contact: (901) 523-8822

22 N. Front Street, 11th Floor, Memphis, TN 38103

www.malsi.org

https://malsi.org/community-education-and-outreach/

#### West Tennessee Legal Services (WTLS)

**Services:** WTLS ensures that its neighbors have access to healthcare and are able to secure or retain income and shelter. WTLS protects the personal freedom and security of survivors of abuse and people who are institutionalized or vulnerable. WTLS provides free legal services for people in Benton, Carroll, Chester, Crockett, Decatur, Dyer, Gibson, Hardeman, Hardin, Henderson, Henry, Lake, Madison, McNairy, Obion, and Weakley Counties. WTLS also maintains a library of self-help materials on its website.

Contact: (800) 372-8346,

210 W Main St., Jackson, TN 38301

www.wtls.org

https://wtls.org/self-help/

#### General Legal Help

## Tennessee Alliance for Legal Services (TALS)

**Services:** TALS is an alliance of the federally-funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee. The following five resources are TALS projects.

Contact: (615) 627-0956, (888) 395-9297, 1-844-HELP4TN (1-884-435-7486) 50 Vantage Way, Suite 250, Nashville, TN 37228 www.tals.org www.HELP4TN.org

#### TN Free Legal Answers

Services: TN Free Legal Answers is a joint project of the Tennessee Alliance for Legal Services and the Tennessee Bar Association. It is a statewide online free legal advice clinic for low-income Tennesseans who might otherwise fall through the cracks of receiving legal assistance. Qualifying users can post questions about their civil legal needs and receive basic legal information and advice from attorneys.

Contact: http://tn.freelegalanswers.org/

#### HELP4TN

Services: 1-844-HELP4TN (1-884-435-7486) is a toll-free helpline that offers civil legal information and referrals to Tennesseans from volunteer lawyers. Depending on time of day and call volume, calls may be directed to leave a message and will be returned as soon as possible.

Contact: 1-844-HELP4TN (1-884-435-7486)

www.HELP4TN.org

#### General Legal Help

#### Legal Wellness Checkup

The Legal Wellness Checkup is a free, online tool designed to help Tennesseans learn their rights and find legal help when it's needed.

Contact: https://www.help4tn.org/node/432/take-your-legal-wellness-checkup

#### Renter Defender

Renter Defender is an online tool designed to help Tennesseans better understand their rights under Tennessee's landlord/tenant laws. Tennesseans can also get information about resources available to help in their area. https://www.renterdefender.org/

Contact: https://www.renterdefender.org/

#### Family Champion

Family Champion is a free, online tool designed to help Tennesseans get information about parental rights, fill out divorce petitions, fee waivers, and parenting plans, and learn about how to file in a family law court.

Contact: https://www.familychampion.org/

#### Workers' Champion

Family Champion is a free, online tool designed to help Tennesseans start the process to get help from the Tennessee Bureau of Workers' Compensation.

Contact: https://www.workerschampion.org/

#### Arts

### Tennessee Volunteer Lawyers and Professionals for the Arts (VLPA)

**Services:** The Arts & Business Council connects artists and arts organizations with the education, resources, and opportunities they need to thrive from their creative endeavors. To this end, the Arts & Business Council provides pro bono legal and business services to income-qualified artists and creative entrepreneurs of all disciplines, as well as emerging nonprofit arts organizations, through Volunteer Lawyers & Professionals for the Arts (VLPA). VLPA provides legal services for artists, arts nonprofits, and creative businesses in Tennessee, including: drafting and reviewing contracts, protecting work with copyright and trademark, resolving arts-related disputes, and nonprofit formation.

Contact: (615) 460 – 8274 info@abcnashville.org 1900 Belmont Boulevard, Nashville, TN 37212 https://abcnashville.org/vlpa/

#### Children's Services

#### Tennessee Department of Children's Services

**Services:** The Department of Children's Services is Tennessee's public child welfare agency and establishes statewide standards for performance that reflect best practices for child welfare. The Department investigates allegations of child abuse and neglect, and administers the state's foster-care system. DCS's Juvenile Justice division serves the youth who have been adjudicated delinquent and we work closely with scores of private providers and community partners across the state of Tennessee.

Contact: (615) 741-9701

315 Deaderick Street, 10th Floor, Nashville, TN 37238

DCS.Custsrv@tn.gov

#### Children's Services

#### Court Appointed Special Advocates

**Services:** CASA stands for Court Appointed Special Advocates, who are trained to represent the best interests of children in juvenile abuse and neglect court cases. CASA is a local, nonprofit organization in communities all across the nation. Since CASA's national inception, CASA volunteers have helped more than two million children find safe, permanent homes.

Contact: (615) 220-3990

745 South Church Street, Suite 401, Murfreesboro, TN 37130

https://www.tncasa.org/

#### Memphis Child Advocacy Center

**Services:** Their vision is a community where children are safe, families are strong and victims become children again. MCAC's mission is to serve children who are victims of sexual and severe physical abuse through prevention education and intervention. All the professionals involved—therapists, investigators, advocates, and more—meet with kids and families at one location. The Shelby County Child Protection Investigation Team is headquartered at the Memphis CAC. The kid-friendly campus is a central location for families to get the help they need after abuse has been reported. MCAC also has a strong child sexual abuse prevention program.

Contact: (901) 525-2377

1085 Poplar Ave. Memphis, TN 38105

https://www.memphiscac.org/

# Consumer and Debt State of Tennessee Consumer Affairs Division

**Services:** The State of Tennessee Consumer Affairs Division allows those in need to access resources and information to file complaints with businesses. After unsuccessfully talking with the business, its manager, and its owner/headquarters, consumers may file a complaint with the Tennessee Division of Consumer Affairs. Complaint forms are available online.

Contact: (615) 741-4737

500 James Robertson Parkway, Nashville, TN 37243 www.tn.gov/commerce/consumer/file-a-complaint.html

### Tennessee Department of Financial Institutions Services

**Services:** The Tennessee Department of Financial Institutions Services provides financial literacy education and educational materials. As the regulator for a many of the financial institutions that operate in the state, they assist consumers that may be experiencing problems with an institution through their consumer complaint process.

Contact: (615) 741-2236 TDFI.Contact@tn.gov

https://www.tn.gov/tdfi/consumer-resources/financial-education.html

### Tennessee Department of Commerce and Insurance

**Services:** The Insurance Division is comprised of seven sections tasked with protecting consumers and ensuring a viable insurance marketplace in the State. This Division regulates individuals and corporations, assesses suspicions of fraud, and provides resources to compare various insurance providers for citizens of Tennessee. The Department handles insurance-related complaints and can mediate a resolution between a consumer and an insurance provider.

Contact: (615) 741-2241

500 James Robertson Parkway, Nashville, TN 37243

ask.tdci@tn.gov

File a Complaint here: https://www.tn.gov/commerce/resources-services/file-a-complaint.html

#### Disaster Relief

### Federal Emergency Management Agency (FEMA)

**Services:** FEMA provides public assistance, grants, shelter, and other resources to those who need disaster relief.

Contact: (800) 621-3362 AskIA@fema.dhs.gov www.disasterassistance.gov

### Tennessee Emergency Management Agency (TEMA)

**Services:** TEMA's mission is to coordinate preparedness, response, and recovery from man-made, natural, and technological hazards in a professional and efficient manner in concert with our stakeholders.

**Contact:** (865) 594-5650, (800) 533-7343 803 North Concord Street, Knoxville, TN 37919 www.tn.gov/content/tn/tema.html

#### Disability

#### Disability Rights Tennessee (DRT)

**Services: DRT's** mission is to protect the rights of Tennesseans with disabilities. DRT provides legal advocacy services to people with disabilities across the state with numerous issues, including employment discrimination, safety in schools, abuse and neglect, and access to community resources and services.

**Contact:** 1 (800) 342-1660, GetHelp@disabilityrightstn.org 2 International Plaza, Suite 825 Nashville, TN 37217 www.disabilityrightstn.org

#### Tennessee Disability Pathfinder

**Services**: Tennessee Disability Pathfinder helps people with disabilities, their family members, educators, and other professionals find and access resources, support, and services available to meet their needs.

Contact: (800) 640-4636

https://www.tnpathfinder.org/about

#### Domestic and Sexual Violence

#### Criminal Injuries Compensation Fund

**Services**: The Fund assists victims of crimes or, in the case of a victim's death, their dependent relatives. These payments are intended to defray the costs of medical services, loss of earnings, burial costs, and other financial losses incurred as a direct result of personal injuries sustained by a criminal offense.

Contact: (866) 960-6039

600 Martin Luther King Jr. Blvd., Nashville, TN 37243

Website: https://treasury.tn.gov/Services/Claims-and-Risk-Management/Criminal-Injuries-

Compensation

#### Domestic and Sexual Violence

#### End Slavery Tennessee

**Services:** End Slavery Tennessee provides specialized case management and comprehensive aftercare for human trafficking survivors and tactically addresses the problem through advocacy, prevention and training of front-line professionals.

Contact: (615) 806-6899, info@endslaverytn.org 50 Vantage Way, Suite 255, Nashville, TN 37228

www.endslaverytn.org

Tennessee Human Trafficking Hotline: (855) 558-6484

### Family Safety Center of Memphis and Shelby County

Services: The Family Safety Center is one location that effectively combines civil, criminal, health and social services for victims of family violence. By locating the core services of 10 of the 31 partner agencies in one place, Family Safety Center is more effectively able to serve the hurting families of Memphis and Shelby County who are caught up in the trauma of domestic violence. Family Safety Center provides assistance to the victims by helping them navigate through the many services available to them. Ultimately, they strive to reduce incidents of domestic violence and strengthen families in Memphis and Shelby County.

Contact: (901) 222-4400

1750 Madison Avenue, Suite 600, Memphis, TN 38104

www.familysafetycenter.org

#### Domestic and Sexual Violence

### Tennessee Coalition to End Domestic and Sexual Violence

**Services:** The Coalition provides civil legal services to sexual assault and domestic violence victims, including services for immigrants. The Coalition takes court referrals, walk-ins, and outside referrals. Clients who are sexual assault victims may receive help with civil legal issues relating to the sexual assault, including assistance with divorce and breaking a lease. Clients who are immigrants and are victims of domestic violence, stalking, or human trafficking also may receive help with immigration issues.

Contact: (615) 386-9406, (800) 289-9018

2 International Drive, Suite 425, Nashville, TN 37217

www.tncoalition.org

#### 1 Safe Place

**Services:** 1 Safe Place is a Family Justice Center whose purpose is to provide services for victims of domestic violence, sexual assault, child/elder abuse, and human trafficking. All of the services are provided in one location.

Contact: (731) 432-4251

110 North Russell Avenue, Brownsville, TN, TN 38012

https://www.facebook.com/1SafePlaceTN/

#### Safe Hope Center

**Services:** The Safe Hope Center is a partnership of agencies dedicated to ending family and sexual violence through prevention and response.

Contact: (731) 425-8185

512 Roland Avenue, Jackson, TN 38301 https://www.facebook.com/1SafePlaceTN/

#### Domestic and Sexual Violence

#### Wo/Men's Resource and Rape Assistance Program

**Services:** The WRAP Team is committed to a survivor-centered, empowerment-focused practice model that embraces a more holistic approach to the provision of services. To meet the specific needs of survivors of domestic and sexual violence, WRAP programs and services are rooted in an understanding of the effects of trauma on the lives of survivors, support survivor growth and autonomy through collaboration and survivor-led decision-making, and actively work to build resilience and prevent and lessen trauma. A wide array of services are available for those who reach out to WRAP for help, including a 24/7 crisis line, safe homes, court and hospital accompaniment, counseling and therapy, resource linkage, and housing and utility assistance.

Contact: (731) 668-0411; news@wraptn.org

512 Roland Ave., Jackson, TN 38301

www.wraptn.org

#### Shelby County Rape Crisis Center

**Services:** This resource provides forensic nursing, advocacy, counseling services, and court accompaniment regardless of whether or not the victim is reporting to law enforcement.

Contact: (901) 222-3950

1060 Madison Ave, Memphis, TN 38104

https://www.shelbycountytn.gov/737/Crime-Victims-Rape-Crisis-Center

#### WomensLaw.Org

**Services:** WomensLaw.Org provides services and information on laws that impact domestic violence victims. Legal topics include restraining orders, divorce, child custody, guns, parental kidnapping, and crimes. Tribal and religious laws impacting domestic violence are also included.

Contact: www.womenslaw.org/laws/tn

#### Domestic and Sexual Violence YWCA of Greater Memphis

**Services:** YWCA of Greater Memphis is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all. The YWCA helps women build safety, stability and security for themselves and their families, through direct service, training, and education. This includes housing and support services for domestic violence survivors, financial education, housing assistance, employment support, and programs that support health and wellbeing. In addition, the YWCA's mission includes eliminating barriers and promoting racial equality. The YWCA works everyday to create a positive impact on individuals and our community.

**Contact:** Crisis & Support Helpline (800)334-4628 1608 Woodmont Boulevard, Nashville, TN 37215 (mailing only, physical address is confidential) www.ywcanashville.com

#### Elder

#### Tennessee Commission on Aging and Disability

**Services**: The commission provides information on health needs and available services, Alzheimer's and dementia, guardianship issues, Medicare, home makers, personal care, and meal delivery. You can report cases of elder abuse and request an advocate for the elderly in facilities, access a directory of Senior Centers, and access Tennessee SHIP (State Health Insurance Assistance Program).

#### **Contact:**

Aging Commission of the Mid-South- (901) 222-4150 160 N. Main, 3rd Floor, Memphis, TN 38103 Northwest Tennessee AAAD - (731) 587-4213 124 Weldon Drive, Martin, TN 38237 Southwest Tennessee AAAD - (731) 668-7112 102 East College Street, Jackson, TN 38301

#### Elder

#### Tennessee Bar Association's Seniors Legal Handbook

**Services:** The Tennessee Bar Association's publication on elder law addresses issues including Social Security, Supplemental Security Income, Medicaid, pension rights, veterans' issues, reverse mortgages, taxes, the Affordable Care Act, elder care, estate planning, guardianship, and much more. It is available online at the link below.

**Contact:** www.tba.org/press-release/new-resource-helps-tennesseans-understand-navigate-programs-and-benefits-for-senior-ci

#### Tennessee Ombudsman Program

**Services:** This program provides assistance to elderly Tennesseans residing in nursing homes, homes for the aged, and assisted care living facilities. The Ombudsman is available to help residents and their families resolve questions or problems and will advocate for solutions to problems for qualified residents of long-term care facilities.

Contact: Toll Free: (877) 236-0013,

502 Deaderick Street, 9th Floor, Nashville, TN 37243

https://www.tn.gov/aging/our-programs/long-term-care-ombudsman.html

#### Mid-America Pension Rights Project

**Services:** The Mid-America Pension Rights Project is a project of Elder Law of Michigan. This resource helps those with pension issues, including denials. This resource finds and calculates retirement benefits, explains and advises clients on pension rights, investigates denials, and resolves pension and retirement benefit issues for those with pension issues.

Contact: (866) 400-9164

https://www.elderlawofmi.org/about-maprp

### General Social Service Help United Way's East Tennessee 211 Call Center

**Services:** 2-1-1 is a referral help line for community services in Tennessee and serves many counties statewide. It is available 24 hours per day, 7 days a week and is staffed by trained specialists. 2-1-1 draws from a database of more than 10,000 health and human service programs offered by nonprofits, government and public agencies, clinics, and community, civic, professional, and faith-based organizations. Callers will reach counselors who can provide information and referrals for social services, including the basics of food, utility assistance, child care, etc., and numerous other social services that are available in Tennessee.

Contact: Dial 2-1-1

Searchable statewide database: https://tn211.myresourcedirectory.com/

#### Healthcare

#### Get Covered Tennessee - Health Assist Program

**Services:** GetCoveredTenn's team of 20 experts helps Tennesseans find quality healthcare through affordable insurance, access to community-based healthcare services, or both. Services are free and unbiased. GetCoveredTenn is a non-profit program, and is a divison of Family & Children's Services.

Contact: English: (866) 475-7879

www.getcoveredtenn.org/

### Health Resources and Services Administration (HRSA)

**Services:** The HRSA, an agency of the U.S. Department of Health and Human Services, is the primary federal agency for improving health care to people who are geographically isolated, economically or medically vulnerable. Its programs help those in need of high quality primary health care, people living with HIV/AIDS, pregnant women, and mothers.

#### **Contact:**

www.bphc.hrsa.gov/about/index.html www.findahealthcenter.hrsa.gov

#### Tennessee Justice Center (TJC)

**Services:** TJC helps Tennesseans one-by-one and then take what they learn from those Tennesseans to advocate for large-scale changes that help others in the same boat. In addition to helping individuals, TJC uses the law and advocacy to ensure that Tennesseans can meet their most basic needs and have a pathway to opportunity. TJC can assist people who need representation or help with TennCare and other health and nutrition safety net programs.

Contact: (877) 608-1009

211 7th Ave. North, Suite 100, Nashville, TN 37201 37219

www.tnjustice.org

Casework Intake Form: https://www.tnjustice.org/contact-us/

#### Housing and Homelessness

### Community Alliance for the Homeless and Project Homeless Connect Memphis

**Services:** Community Alliance for the Homeless provides to those with housing issues referrals to shelters, utility assistance, and emergency services. Project Homeless Connect (PHC) links homeless individuals and families with the resources needed to help them move toward housing and self-sufficiency. PHC is a one-day event that provides help in legal issues, employment, mental and substance abuse, medical screenings, and more.

Contact: (901)527-1302

44 N. Second Street, Suite 302, Memphis, TN 38103 www.communityallianceforthehomeless.com

#### THDA COVID Rent Relief Program

Services: Rental assistance is available to Tennesseans who have fallen behind on rent because of the COVID 19 pandemic. You can access the application here: https://thda.org/help-for-renters-section-8/covidrentrelief. Renters in Knox County may not be eligible for this program.

**Contact:** (844) 500-1112

https://thda.org/help-for-renters-section-8/covidrentrelief

#### Welcome Home Memphis - COVID Rent Relief

Services: COVID-19 has affected us all and Welcome Home Memphis is here to help the community recover from the financial losses felt by so many. Their goal is keep individuals and their families housed so that renters and landlords can focus on recovery and stability. The COVID-19 Emergency Rental and Utilities Assistance Program will help eligible households pay their rent and utilities. They may pay up to 12 months of rent and utility bills.

Contact: 211, help@home901.org https://home901.org/covid-resources/

# Housing and Homelessness Tennessee Human Rights Commission

**Services**: In addition to providing other services, the Human Rights Commission helps those who believe they have been discriminated against in the context of housing issues.

Contact: (800) 251-3589 ask.thrc@tn.gov 312 Rosa L. Parks Avenue, 23rd floor, Nashville, TN 37243 www.tn.gov/humanrights

#### Human Rights

#### Tennessee Human Rights Commission

**Services:** The Commission is responsible for enforcing the Tennessee Human Rights Act and the Tennessee Disability Act, which prohibit discrimination in housing, employment, and public accommodation on the basis of race, color, creed, national origin, religion, sex, disability, familial status (housing only) and age (40 and over in employment). The Commission is also responsible for coordinating the state's compliance with Title VI of the Civil Rights Act of 1964, which prohibits discrimination based on race, color, and national origin by state agencies receiving federal financial assistance.

Contact: (800) 251-3589 ask.thrc@tn.gov 312 Rosa L. Parks Avenue, 23rd floor, Nashville, TN 37243 www.tn.gov/humanrights

#### Identity Theft

#### Criminal Investigation Division

**Services:** The website is a guide that provides victims of identity theft with access to major resources to contact in order to protect their identity from further theft. It also details the steps victims should take and provides contact information for additional resources.

Contact: https://www.tn.gov/tbi/crime-issues/crime-issues/identity-theft.html

#### Federal Trade Commission

**Services**: The commission prevents unfair, anti-competitive, or deceptive business practices. This commission accepts complaints for identity theft and consumer issues.

Contact: https://www.consumer.ftc.gov/features/feature-0014-identity-theft

#### **Immigration**

#### Catholic Charities of West Tennessee

**Services:** Catholic Charities offers a variety of services to meet the needs of people facing food insecurity, people at risk of becoming unhoused, people who are chronically without housing, and families with children. These programs include feeding the hungry, adoption and pregnancy counseling, child welfare services, refugee and immigration services, family counseling, housing, as well as services for seniors.

Contact: (901) 722-4700

1325 Jefferson Avenue, Memphis, TN 38104

www.ccwtn.org

#### <u>Immigration</u>

#### Justice for Our Neighbors (JFON)

**Services:** JFON provides free or low-cost, compassionate immigration legal services to immigrants, educates the public and faith=based communities about issues related to immigration, and advocates for immigrant rights.

Contact: (615) 538-7481

2195 Nolensville Road, Nashville, TN 37211

www.tnjfon.org

#### Southern Migrant Legal Services

**Services**: Southern Migrant Legal Services is a project of Texas Rio Grande Legal Aid to provide free legal services to migrant and seasonal farm workers. SMLS focuses on worker's compensation, immigration, U Visas, T Visas, and abandoned children.

The Nashville office serves the entire state of Tennessee.

Contact: (615) 538-0725, (866) 721-7828 311 Plus Park Boulevard, Suite 135, Nashville, TN 37217 www.trla.org/office/nashville-smls

#### Mid-South Immigration Advocates

**Services**: Southern Migrant Legal Services is a project of Texas Rio Grande Legal Aid to provide free legal services to migrant and seasonal farm workers. SMLS focuses on worker's compensation, immigration, U Visas, T Visas, and abandoned children.

**Contact:** (901) 244-4367 (English), (901) 466-8819 (Español) 3340 Poplar Avenue, Suite 215, Memphis, TN 38111 https://miamemphis.org/

#### **Immigration**

### Tennessee Immigrant and Refugee Rights Coalition (TIRRC)

**Services:** The TIRRC is a statewide, immigrant and refugee-led collaboration to help immigrants and refugees develop a unified voice, defend their rights, and create an atmosphere in which they are recognized as positive contributors to the state. Services offered include community education on immigration issues, promotion of involvement and advocacy in the legislative process involving changes in immigration law, immigrant integration, promotion of community dialogue about immigration issues, and promotion of youth involvement in immigration issues.

Contact: (615) 833-0384

3310 Ezell Road, Nashville, Tennessee 37211

www.tnimmigrant.org

#### Veterans

#### American Bar Association Commission on Homelessness and Poverty, Veterans' Directory

**Services**: The American Bar Association's initiative on homelessness and poverty created a directory of resources for veterans. This directory is found at the address below.

Contact: www.ctdol.state.ct.us/veterans/LegalServices.pdf

### National Veterans Legal Services Program (NVLSP)

**Services:** The NVLSP is a nonprofit organization that has worked since 1981 to ensure that the government delivers to our nation's 22 million veterans and active duty personnel the benefits to which they are entitled because of disabilities resulting from their military service to our country.

Contact: (202) 265-8305

info@nvlsp.org

P.O Box 65762 Washington, DC 20035

www.nvlsp.org

#### Stateside Legal, Directory of Legal Assistance

**Services:** Stateside Legal provides for service members, veterans, family members, and advocates easy-to-use legal information, self-help legal resources, and networking tools. The Directory provides free information on divorce, custody, veterans' benefits, training and reemployment opportunities, discharge upgrades, legal rights of service women, and more.

Contact: www.statesidelegal.org

#### Veterans

#### Shelby County Veterans' Services

**Services:** This resource provides help for veterans and their families with compensation and pension issues, disability and increases, uploading evidence to support your claims, claim status and appeals, burial benefits, service and medical record requests, change of address, adding a dependent, and requesting forms.

Contact: (901) 222-4237

1060 Madison Ave, Memphis, TN 38104

www.shelbycountytn.gov/220/Veterans-Services